



How to install my
eSIM on my iOS device.

Experience the world without data worries.

ESIM **HELPDESK**

Getting Started

1

When should I install my eSIM?

To ensure a smooth setup process, we recommend installing your eSIM just before your departure, as installation requires a stable Internet connection.

However, if you prefer, you can wait until you arrive in your destination country to activate your eSIM using WIFI.

If you installed your eSim in your home country, you can turn the eSim off until you reach your destination country. Activation of the package only occurs when you use your eSIM in the country / region where it is eligible for connection.

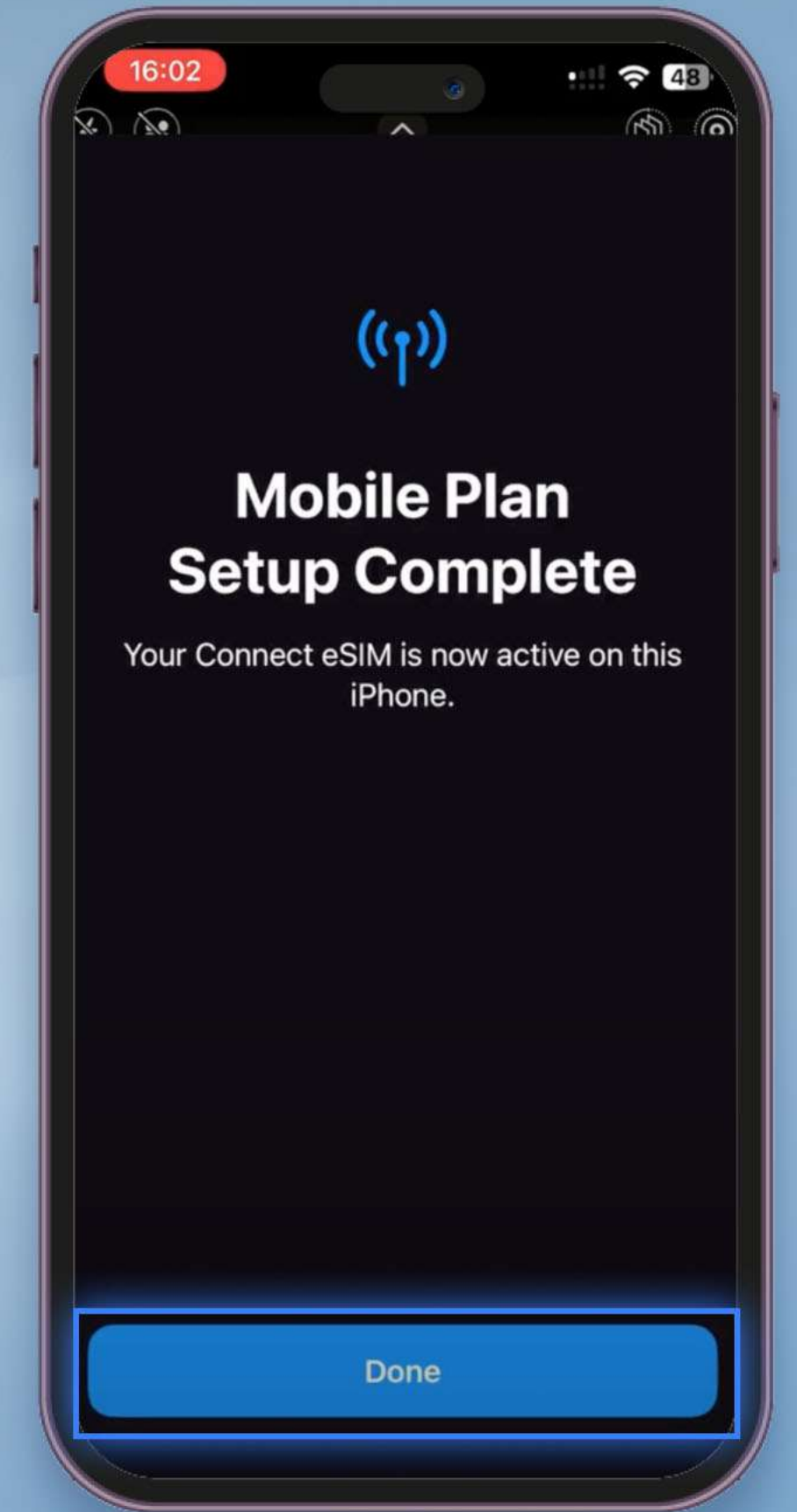
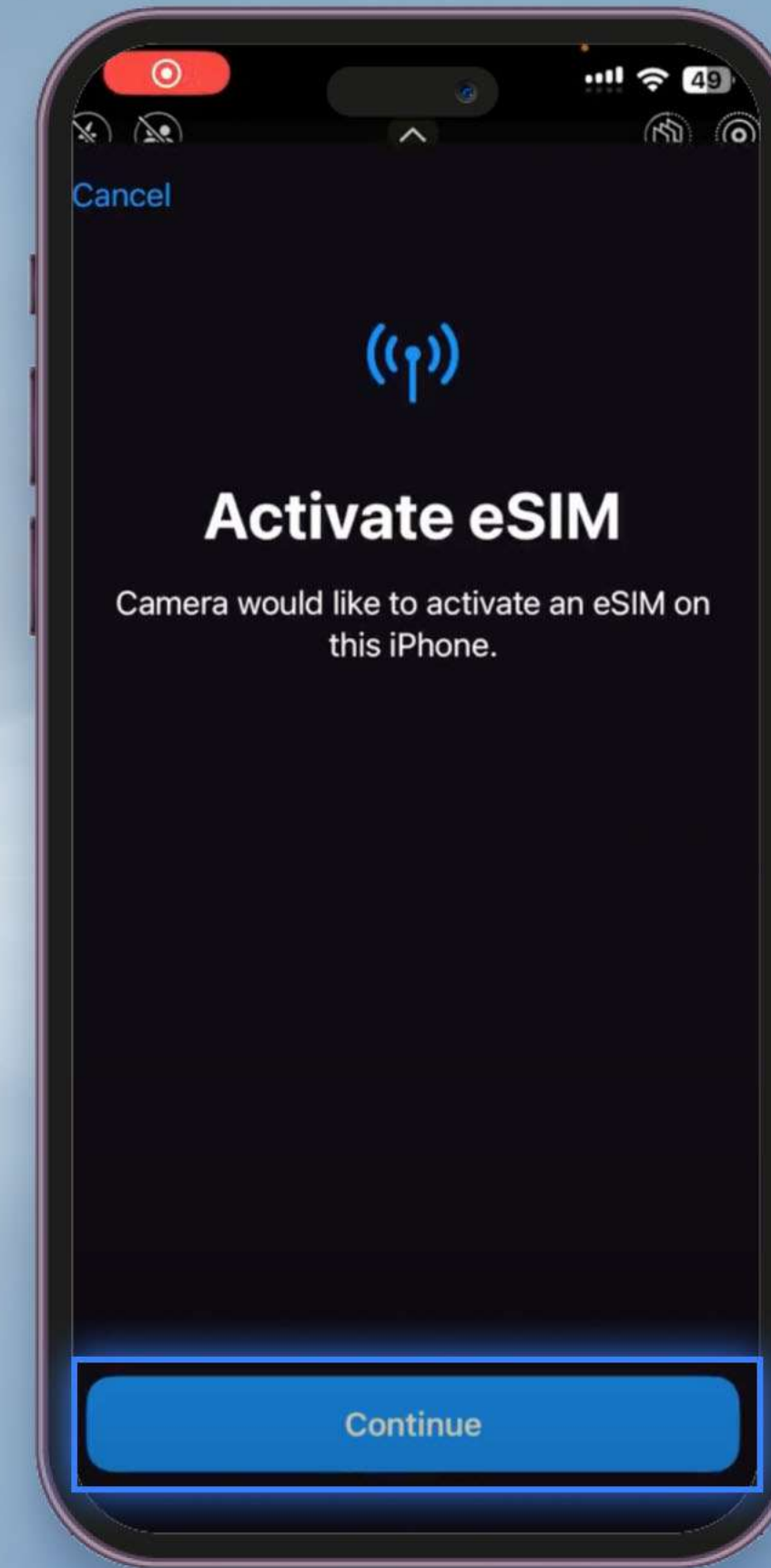
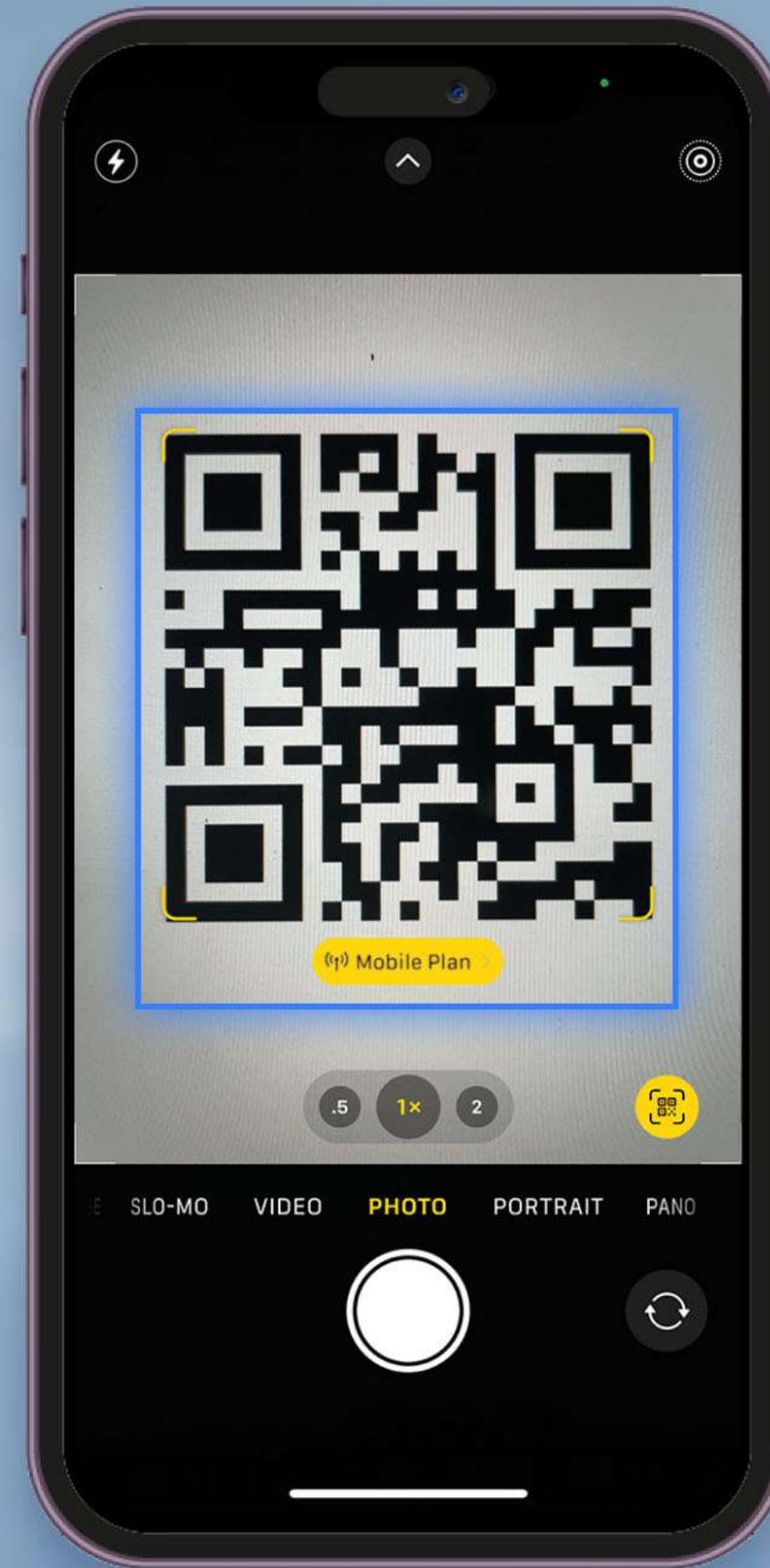


Before You Travel

2

Scan the QR Code.

- With a stable Internet connection, **scan the QR code** provided to you on the checkout page or confirmation email you received.
- Tap **Mobile Plan**.
- **Accept** and continue all prompts.



When You Arrive

3

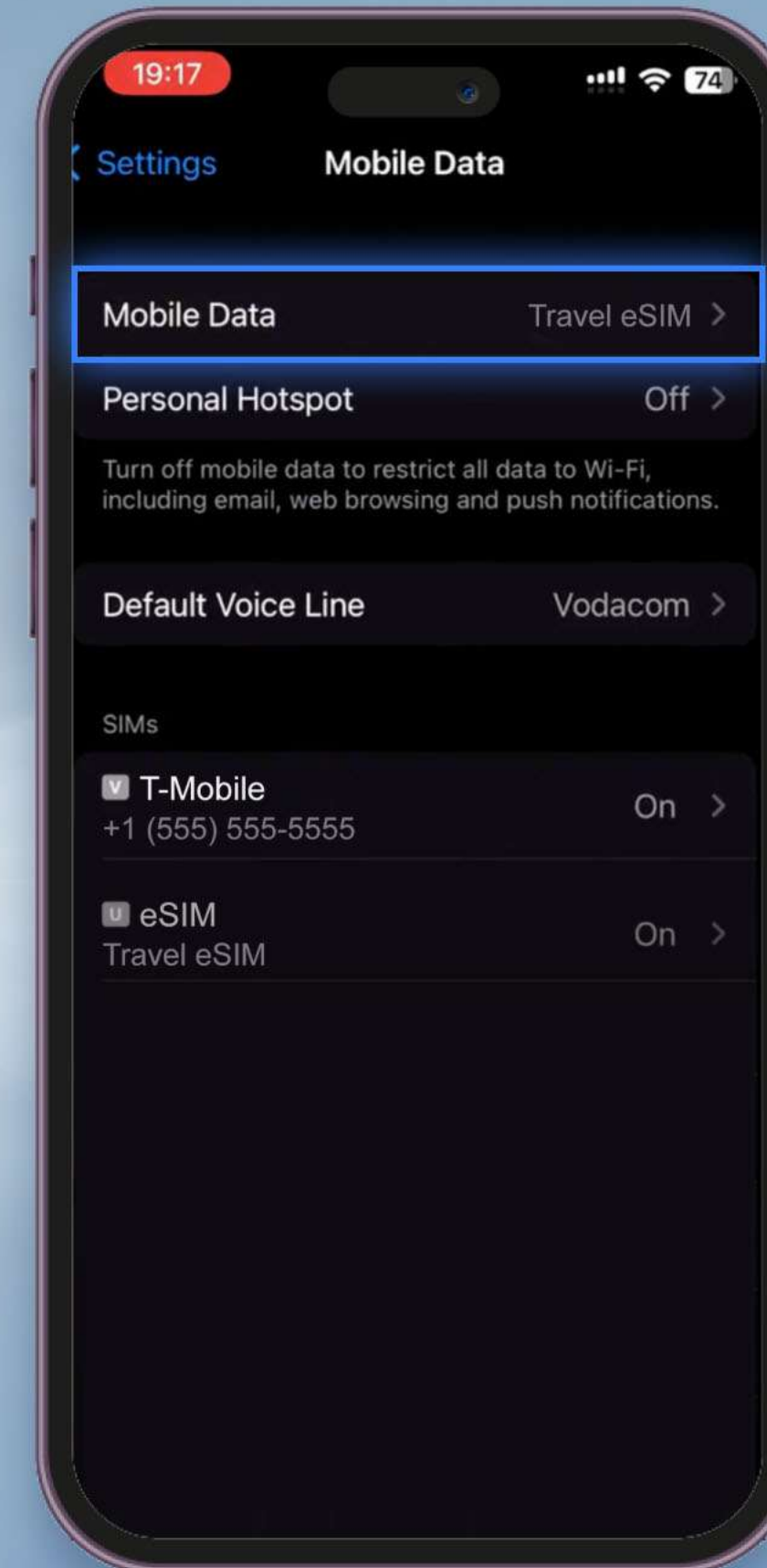
Switch Mobile Data to your eSIM.

Once within an eligible country for your eSIM package, switch Mobile Data to your eSIM. To do this on an IOS device:

- Go to **Settings** and tap on **Mobile Data**.

In some regions, Mobile Data will be called Cellular, in that case tap on it.

- On the Mobile Data page tap on the **Mobile Data** option at the top.
- **Select** your eSIM.

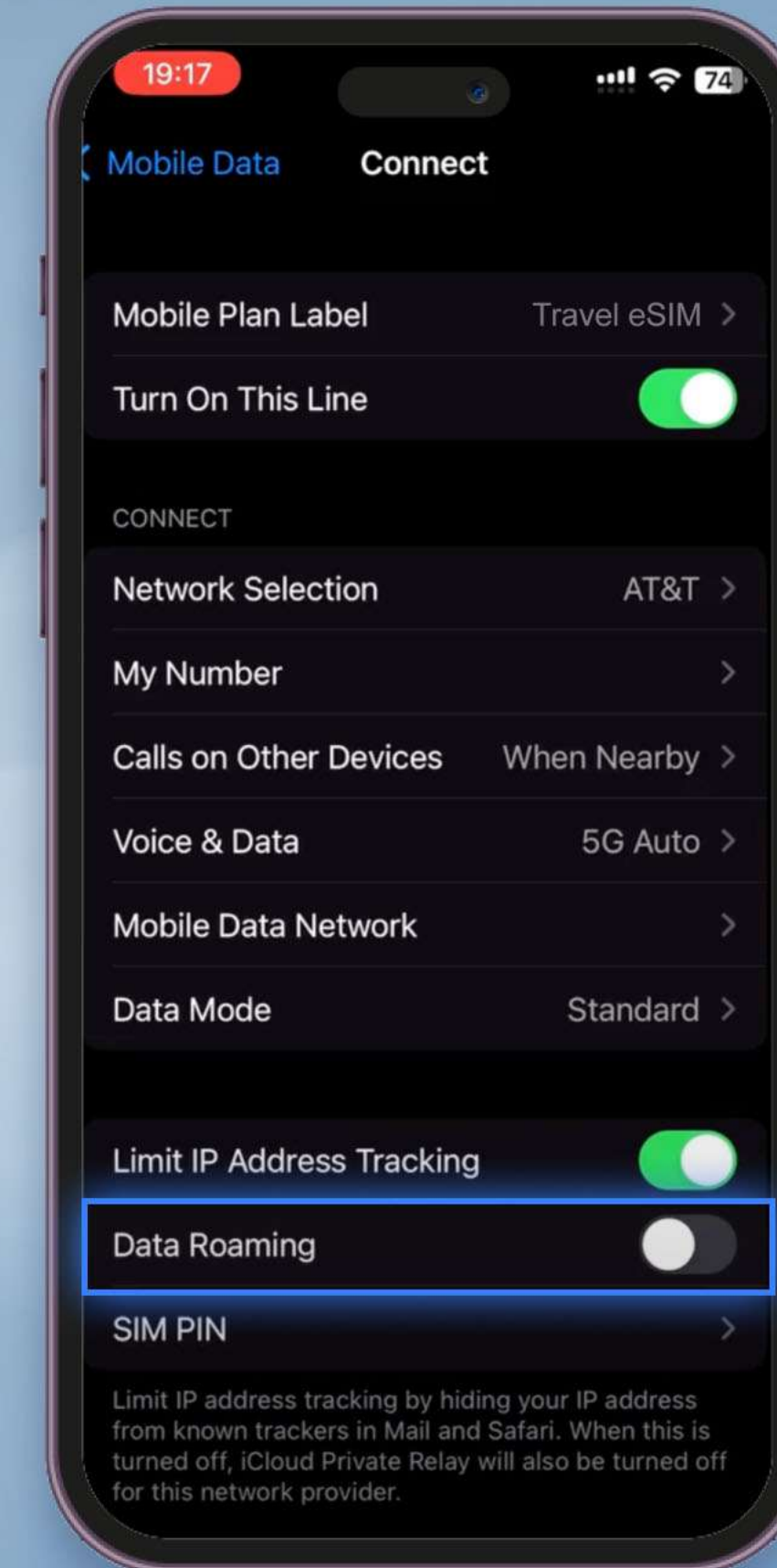
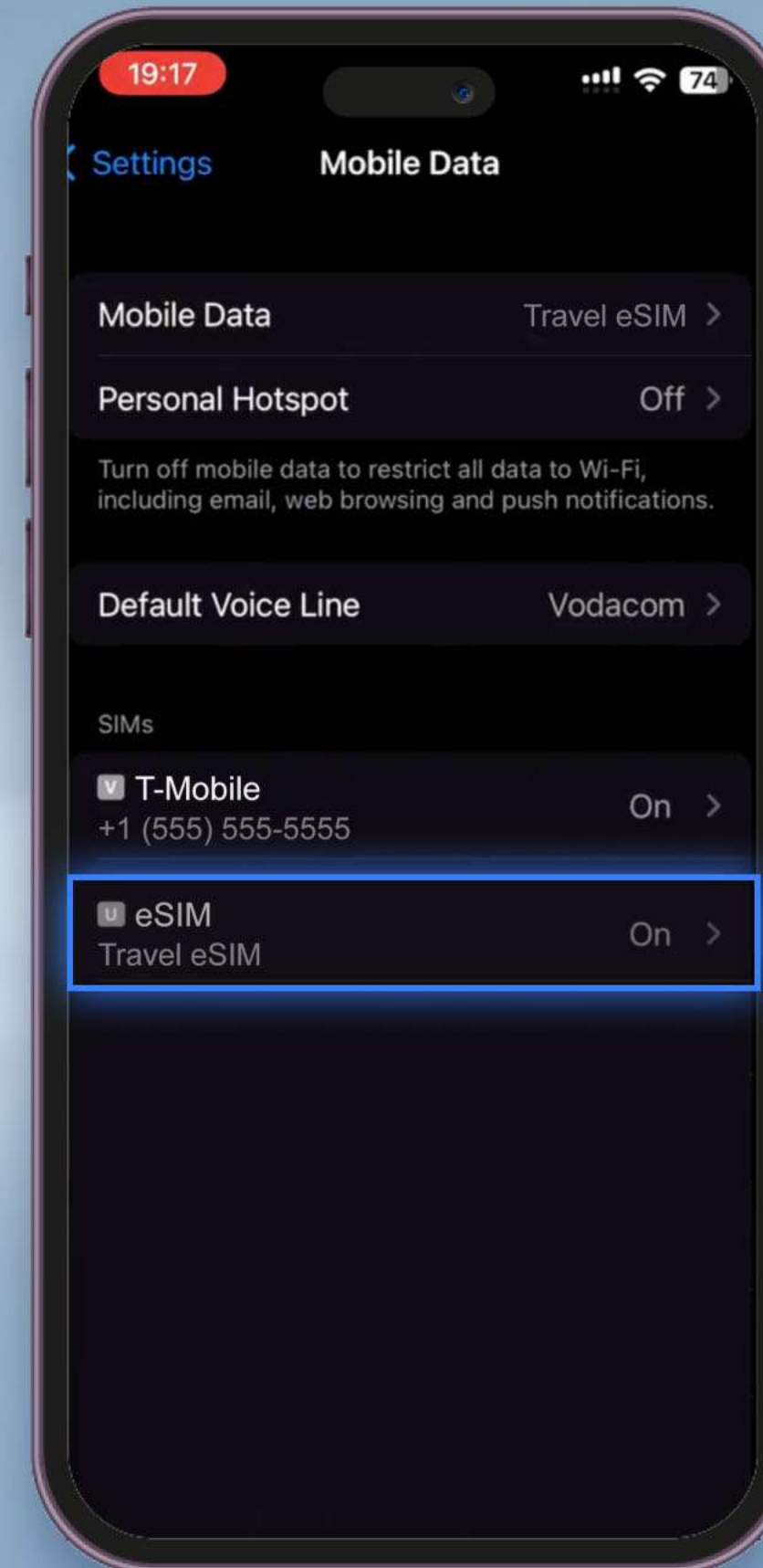


When You Arrive

4

Turn on roaming for your eSIM.

- Go to **Settings**.
- Tap on **Mobile Data**.
- **Tap on your eSIM** under the Sims or eSIMs list (depending on software version).
- **Toggle Data Roaming** to on.



**That's it! You're ready to explore with seamless,
affordable data from eSim Helpdesk.**

